

WE ARE HIRING!

Host/Hostess - Lil' Nashville, Chiswick

Get ready to pour some fun! Lil' Nashville is on the hunt for an enthusiastic Host/Hostess that love creating unforgettable guest experiences and working as part of a fun team. If you're a natural people-person with a big smile, a passion for country music and a knack for Southern hospitality, this is your chance to shine!

RESPONSIBILITIES

- Greet guests with a warm Lil' Nashville welcome, creating a positive first impression
- Manage online reservations and respond to booking requests
- Escort guests to their tables and provide menus, ensuring they are comfortable and well-attended to
- Answer phones and respond to inquiries, providing accurate information about the restaurant and its offerings
- Maintain a clean and organised hosting area, ensuring a welcoming atmosphere for guests
- Handle customer complaints or concerns with professionalism

WHAT WE OFFER

- Job Type: Part-time
- Pay: From £12 p/h, depending on age and experience
- Additional Pay: Share of tips
- Expected hours: 8 - 20 per week



QUALITIES

- Experience in a customer-facing role is a plus, but not a requirement, as full training will be provided
- A warm and welcoming demeanor with excellent interpersonal skills
- Ability to thrive in a dynamic environment, managing reservations, and coordinating seating arrangements with efficiency and accuracy
- Exceptional communication skills, both verbal and written, for interacting with guests in person and on the phone
- Ability to work effectively as part of a team, collaborating with waitstaff and management to ensure smooth service flow
- Willingness to learn and adapt to new situations, handling guest inquiries and resolving issues with professionalism

BENEFITS

- Sales incentives and rewards for exceptional customer service
- Sick Pay
- Staff meals provided during shifts
- Employee discount

We are a dynamic team, and you may have opportunities to contribute to other areas of the business. Apply now to join our team!

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WE WOULD LOVE TO HEAR FROM YOU! PLEASE SUBMIT YOUR CV TO
GREG@LILNASHVILLE.CO.UK